

Warranty

The products manufactured by Dectro International carry a limited warranty against manufacturing and material defects.

This limited warranty does not cover:

a) the installation, b) exterior finish or case, c) damage in transit, d) any charge for repairs required as a result of improper voltage supply or faulty or inadequate wiring, e) damage caused by excessive or unreasonable use, abuse, misuse, accidents or unauthorized modification or alteration. Service done by a non-authorized person or the removal or defacing of serial plate, will void this warranty.

Neither the Manufacturer nor the Distributor may be held liable for special or consequential damage, resulting from any failure of the unit or from service delays or consequences caused by misuse or excessive use. This unit must be used by qualified trained operators only.

The terms and conditions of this warranty are not intended to limit any rights you may be entitled to under government or state legislation. You should consider this warranty to be an addition to any applicable legislation.

Service must be performed by the Manufacturer or by his Authorized Service Agent or Distributor. Any repair done or any replacement part provided under this warranty is warranted by the Manufacturer up to the expiry date of the warranty period.

This warranty does not cover shipping and delivery fees from and to the service centre. In the event the unit needs to be repaired, the owner must ship the product prepaid to the nearest authorized service centre. Dectro International, the Distributor or the Service Agent will not be responsible for packages lost or damaged in transit.

For all service requests:

service@dectro.com